

Filter Cleaning

It is recommended that the filter cartridge(s) be cleaned every 3-6 weeks or as needed. Replace the filter cartridge(s) every 1-2 years or when necessary. To maintain warranty protection, use only genuine Filter Cartridge replacements. To clean your filter cartridge(s) complete the following:

Step 1: Place the spa in Standby mode.

Step 2: Remove FilterCap™.



Step 3: Remove cartridge(s).



Step 4: Using a garden hose with a nozzle or other high-pressure device, clean cartridge(s). Work top to bottom on each pleat.

- To remove collected suntan lotions or body oils, soak cartridge(s) in warm water with a Filter Cleaner or detergent.
- To remove calcium deposits, soak cartridge(s) in a plastic container using a 1:10 ratio of Muriatic acid to water solution. Calcium deposits indicate a high spa pH, which should be corrected.



Step 5: Reinstall cartridge(s) and FilterCap.

Step 6: Press any button to reset the control system.

IMPORTANT: Using a brush to clean a filter cartridge could cause damage to the cartridge.

Light Bulb and LED Replacement

To replace a burned out or defective light bulb or LED, complete the following:

Step 1: Turn off the electrical power at the breaker box.

Step 2: Remove the equipment compartment door.

Step 3: Locate the back of the light fixture.

For standard light bulb replacement:

Step 4: Grasp the light bulb holder (located on the back of the light fixture) and twist counter-clockwise to release the light from the fixture.

Step 5: Remove the light bulb by pulling it straight out of the light bulb holder.

Step 6: Replace the light bulb and reinstall the light bulb holder.

For LED replacement:

Step 4: Insert a small standard screwdriver into the tabbed slot (see arrow).

Step 5: Carefully pry off the back light fixture cover.

Step 6: Remove the LED assembly by pulling it straight out. Replace the LED. Reinstall the back cover of light fixture.

For both lighting systems:

Step 7: Replace the equipment compartment door.

Step 8: Restore the electrical power supply.

NOTE: For alternate lighting systems, contact your authorized Spa dealer.

Ozone Purifier Replacement

On the front of the Ozone Purifier (optional) is the indicator light. To verify that the Ozone Purifier is working properly, check to ensure that the indicator light is glowing while the filter pump is running during a period when the pump has been activated automatically.

IMPORTANT: The indicator light will not be on when any jets button has been activated manually. The light will remain off for 30 minutes thereafter.

NOTE: If the indicator light does not turn on during automatic filter pump operation, contact your authorized Spa dealer for service.

Spa Shell Care

General Cleaning

For normal cleaning, use a mild dishwashing soap liquid or a window cleaner such as Windex®. For stubborn stains, use a mild liquid cleaner such as Jiff. To apply these cleaners, use a soft, damp cloth or sponge. Rinse well and dry with a clean cloth. To clean hard water stains, remove light scratches and protect your spa shell, contact your authorized Spa dealer.

Cleaning the Scum Line

With normal use of the spa, oils, lotions, and hair spray will build up on the surface of the water. This will leave a scum line around the perimeter. This can be easily removed using a spa surface cleaner or its equivalent. Avoid using cleaning agents that leave suds in the water.

WARNING: Never allow your spa surface to be exposed to alcohol, acetone (nail polish remover), nail polish, dry cleaning solution, lacquer thinners, gasoline, pine oil, abrasive cleaners, or any other household chemicals other than those listed. These chemicals can void the warranty.

JetPak™ Plumbing Care

If water chemistry is neglected for an extended period of time, it may be necessary to perform a full water change and clean the back of each JetPak. To do this, use a soft bristle brush and a spa surface cleaner to gently remove any contaminants that may have accumulated on the back of each JetPak. For cleaning the JetPak acrylic surface, refer to Spa Shell Care.

Spa Cabinet Care

The **EternaWood™** cabinet components are made to provide many years of maintenance-free service. For normal cleaning, use a mild dishwashing soap. For stubborn stains, contact your authorized Spa dealer.

The **Western Red Cedar** cabinet is specially treated to resist the damaging effects of sunlight. However, with time and exposure to the elements, the cabinet may tend to lose its original appearance. Protecting the timber surface is a fairly simple process.

Firstly, sand the cabinet with fine grade sandpaper to smooth down any roughness on the the surface of the cedar. Apply Signature Shield Coat as per the instructions on the can. Signature Shield Coat is available from your authorized spa dealer. It is recommended to re-stain your timber cabinet every 12 months.

Spa Cover Care

Your spa cover is warranted by its manufacturer, Hardback Spa Covers www.hardbackcovers.com.au Although basic instructions are provided below, it is important that you refer to the Hardback information that came with the cover. Hardback provides detailed information on caring for your spa cover and what to do to protect its warranty.

WARNING: A non-secured or improperly secured cover may pose a safety threat to children and may also cause damage or injury if blown off by wind. Always remove entire cover before using the spa.

IMPORTANT: Do not stand, sit, or place any item on the cover that could damage it. Do not use any cleaners other than those recommended by Hardback Spa Covers. Always secure the cover with all of the cover locks when not in use, whether the spa is empty or full of water. When Super Sanitizing your spa, always follow the cover care instructions provided in the Super Sanitation section.

Cleaning the Spa Cover

At least monthly, clean the spa cover.

Step 1: Remove the cover and lay it down on a flat, clean surface near a garden hose.

Step 2: Rinse the cover to remove any loose debris.

Step 3: Clean the top (vinyl) of the cover with a mild solution of dishwashing soap and a soft bristle brush. Using a gentle circular motion, scrub the cover, being careful not to let any of the cover dry before rinsing with water.

Step 4: Rinse the cover thoroughly and dry with a clean cloth.

Step 5: Use saddle soap (never a petroleum-based product) to condition the cover per the manufacturer's instructions.

Step 6: Wipe and rinse any dirt from the bottom of the cover.

Step 7: Replace the cover and secure the locks.

Miscellaneous Care

Cleaning and Protecting the Headrests

Regularly clean all headrests with mild soap, water, and a clean cloth. Monthly, use a non-petroleum-based product such as ARMOR ALL® This will maintain water resistance and lustre of the product. NOTE: Headrest discoloration is caused by improper water chemistry and is not covered under the warranties.

Vacuum the Spa

Debris from wind, trees, and users will occasionally accumulate on the bottom of the spa. The filtration system will remove the smaller debris; however, debris that is too large or heavy will have to be removed by a spa vacuum. If you do not have a spa vacuum, contact your authorized Spa dealer.

Low-Use or No-Use Periods

During certain times of the year, you may not use the spa on a frequent basis. For these low-use or no-use periods, consider the following:

Low Use or No Use for less than Two Weeks

Do not make any changes.

No Use for Two to Six Weeks

If the spa will not be used for at least two weeks, lower the temperature to the lowest setting of 80°F (26°C) or place in Sleep Mode. Lowering the temperature will cut the cost of operation, however; you will need to adjust the temperature setting approximately 4 hours before use in order to heat the spa to 100°F (38°C).

IMPORTANT: During all low- and no-use periods, be sure to maintain the spa water as per the instructions in the Water Chemistry section.

IMPORTANT: For all no-use periods, and on a weekly basis, be sure to have someone visually check that the spa is functioning correctly and to also maintain the spa water as per the instructions under the Water Chemistry section. Not doing so may lead to corrosion, staining, and/or scaling to the spa and its equipment.
