

PLEASE AFFIX  
STAMP HERE



**SPA INDUSTRIES PTY LTD**  
P.O BOX 25  
HALLAM, VICTORIA  
AUSTRALIA 3803

TEAR ALONG PERFORATED LINE

### Exclusions

With the exception of the 2 Year Equipment Warranty, this Spa Industries Spa warranty is void if any of the following occur:

- the spa has been subject to alteration, neglect, misuse or abuse.
- any repairs are attempted by anyone other than an authorized agent of Spa Industries.
- the spa has been used in a non-residential application or in an application for which it was not designed. (Warranty on all components will be reduced to 12 months on Commercial Use)
- damage is caused by an Act of God or any other cause beyond the control of Spa Industries.
- damage is caused by the addition or use of any non-approved mechanical or electrical component, or chemical substance.
- damage is caused by shipping, moving, mishandling, improper installation or electrical hook-up by someone other than a licensed Electrician.
- damage to the spa shell is caused by excessive heat build-up due to failure to cover spa while empty of water and/or exposed to direct sunlight.
- damage is caused by operating the spa outside the water temperature range of (0°C-40°C).
- damage is caused by improper maintenance of spa water chemistry or by allowing undissolved spa chemicals to lie on the spa's surface.
- damage is caused by failure to install, maintain and operate the spa in accordance with the recommendations contained in the Spa Industries Owner's Manual, Pre-Delivery Guide or any other printed instructions, notice or bulletin from Spa Industries.
- the spa has been fitted with non genuine Spa Industries filters. If non genuine Spa Industries filters are used this could cause damage to the filtration, heating and control system of the spa and will void the warranty of these components.
- Loose barrel unions must be tightened prior to start up and checked regularly this is not a warranty item.

### Limitations

THIS LIMITED WARRANTY TAKES THE PLACE OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, IN FACT OR AT LAW, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. ALL WARRANTY SERVICE MUST BE PERFORMED BY DESIGNER SPAS OR ITS AUTHORIZED AGENT. NO AGENT, DEALER, DISTRIBUTOR, SERVICE COMPANY OR OTHER PARTY IS AUTHORIZED TO CHANGE, MODIFY OR EXTEND THE TERMS OF THIS LIMITED WARRANTY IN ANY MANNER WHATSOEVER.

### Disclaimers

SPA INDUSTRIES AND ITS AUTHORIZED AGENTS SHALL NOT BE LIABLE FOR ANY INJURY, LOSS, COST OR OTHER DAMAGE, WHETHER INCIDENTAL, CONSEQUENTIAL, SPECIAL OR PUNITIVE, ARISING OUT OF ANY DEFECT COVERED BY THIS LIMITED WARRANTY, INCLUDING WITHOUT LIMITATION, LOSS OF USE OF THE SPA AND COST FOR REMOVAL OF DEFECTIVE PRODUCT, EVEN IF SPA INDUSTRIES HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGE. THE LIABILITY OF SPA INDUSTRIES UNDER THIS LIMITED WARRANTY, IF ANY, SHALL NOT EXCEED THE ORIGINAL AMOUNT PAID FOR THE DEFECTIVE PRODUCT. COVERAGE UNDER THIS LIMITED WARRANTY SHALL COMMENCE AS OF THE ORIGINAL DATE OF PURCHASE AND THE DURATION OF SUCH COVERAGE SHALL NOT EXTEND FOR ANY REASON WHATSOEVER BEYOND THE STATED TIME PERIOD. THESE DISCLAIMERS SHALL BE EQUALLY APPLICABLE TO ANY SERVICE PROVIDED BY SPA INDUSTRIES OR ITS AUTHORIZED AGENTS.

### SPA DETAILS:

Model Type: .....

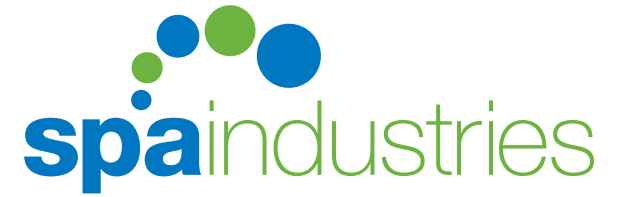
Serial Number: .....

Date Purchased: ...../...../.....

Date Delivered: ...../...../.....



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 A.C.N 072 108 582 A.B.N. 26 806 748 780



## Portable Spa Warranty



The Spa Industries Warranty is one of the best in its class. It is deductible-free so you won't have to pay to have warranty work done on your spa. The Spa Industries Warranty is also not prorated, meaning the warranty is as strong at the end of the term as it is in the beginning.

Spa Industries extends warranty coverage solely to the end-user purchaser ("Owner") of any portable Spa Industries manufactured on or after November 1, 2009 and later models installed for residential use in Australia and New Zealand.

### 10-Year Shell Structure Warranty

Spa Industries warrants the shell against degradation for 10 years from the original retail purchase date of the spa. After four years from the original spa purchase date, the defective spa must be sent to Spa Industries for repair at no charge. This warranty specifically covers leaks from the spa shell.

### 2-Year Shell Surface Warranty

Spa Industries warrants the surface finish of the Spa not to crack, fade, wrinkle, blister, peel or delaminate for two years from the original spa purchase date. This warranty specifically covers the spa shell and the repair method is at the discretion of Spa Industries.

### 2-Year EternaWood™ Cabinet and TuffBase™ Warranty

Spa Industries warrants the EternaWood™ cabinet sections of the Spa against degradation and cracking for two years from the original spa purchase date. This warranty specifically covers the cabinet corners, door and side panels and the moulded spa base. The doors are deemed Easily Removed Components, and when found defective, will be replaced free of charge at your authorized Spa Industries Dealer or by sending the defective component(s) to Spa Industries.

### 2-Year Timber Cabinet Structural Warranty

Spa Industries warrants the cabinet against defects in materials and workmanship for a period of 2 years. The warranty is not extended to wear and appearance of the product, as timber is a natural product and varies in its reaction to environmental conditions etc. If the spa is left out in the open unprotected from the elements, the timber will need to be treated regularly. Surface cracks are not considered defects in material and workmanship, as they are normal characteristics of all timber.

### 2 Year Equipment Warranty

With the exception of intentional damage, Spa Industries unconditionally warrants the electrical and mechanical equipment (excluding the Stereo System and remote controls) of the Spa Industries Spa, along with its associated piping and fittings, against failure that would require repair or replacement for two years from the original spa purchase date. This warranty specifically covers the pump(s), heater, control system (including fuses), LED light, ozone unit, jets, stainless steel escutcheons, filter caps and other Spa Industries mechanical equipment, and leaks from any component or plumbing fitting located beneath the spa shell. Defective components that are easily removed from the spa, such as the LED light, jet nozzles and other Spa Industries mechanical equipment that can be readily replaced by the customer and do not require specialized tools or knowledge or create personal safety issues, all of which are deemed Easily Removed Components, will be repaired or replaced free of charge at your authorized Spa Industries Spa Dealer or by sending the defective component(s) to Spa Industries.

### Other Warranties

- Spa Industries warrants the Spa Industries Spa Stereo System and Blowers against defects in materials and workmanship for one year from the original spa purchase date.
- Spa Industries warrants the Spa Industries headrests and filter cartridge(s) against defects in materials and workmanship through time of delivery.
- Spa covers and all other spa accessories attached to the Spa Industries Portable Spa after date of manufacture are not covered by this limited warranty. Please refer to the manufacturer of such products for information regarding warranty coverage.

### Warranty Performance

Spa Industries or its authorized agent will repair any malfunction and replace any defective component on the Spa that is covered under the terms of this warranty and was purchased from an authorized Spa Industries dealer. In doing so, Spa Industries reserves the right, at its option, to either repair or replace the defective spa or component. If Spa Industries determines that the repair of the defect is not feasible, we reserve the right to instead provide a replacement spa equal in value to the original purchase price of the defective spa. In such an event costs for removal of the defective spa, shipping costs of the replacement spa and delivery will be the responsibility of the spa owner. Spa Industries reserves the right to use either new or reconditioned replacements components. The servicing dealer may charge you a reasonable travel mileage fee for travel outside a 50 km radius from the place of purchase. Any repair or replacement shall provide no new warranty coverage, but shall retain only the remaining portion of the original product's warranty. To obtain warranty service, contact your authorized Spa Industries Dealer or Spa Industries and submit proof of purchase. If no proof of purchase, warranty will be deemed to be the Manufacturers date. Any defective spa or component sent directly to the factory for warranty repair must be pre-authorized by Spa Industries and must be freight prepaid. Return freight will be paid by Spa Industries on all warranted components and spas, excluding any spa returned that is more than 4 years after its purchase date. If the entire spa is sent to the factory for repair, all costs of removing and re-installing the spa at spa owner's location will be the responsibility of the spa owner. Repair or replacement, as described above, shall be Spa Industries sole liability for any breach of this warranty.



PLEASE RETURN WARRANTY CARD WITHIN 14 DAYS FROM DELIVERY

Serial Number: .....

Date Delivered: ...../...../.....

Purchaser Name: .....

Address: .....

..... Postcode: .....

### PURCHASED FROM:

Store Name: .....

Store Address: .....

..... Postcode: .....

Date Purchased: ...../...../.....

### SPA DETAILS:

Model Type: .....

Model Colour: .....

**THIS WARRANTY CARD MUST BE RETURNED WITHIN 14 DAYS FROM THE DATE OF DELIVERY FOR WARRANTY TO BE VALID.**

PLEASE RETURN TO SPA INDUSTRIES PTY LTD  
A.C.N 072 108 582 A.B.N. 26 806 748 780

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